

MONTECASINO OUTDOOR CINEMA

Terms and Conditions

Terms of Sale:

The following terms and conditions apply to all persons who purchase tickets to the **MONTECASINO OUTDOOR CINEMA**. Please read them carefully.

1. Terms of Sale
 - a. Tickets sold by Moonlit Movies are subject to the following terms and conditions:
 - b. All ticket sales are final and non-transferable.
 - i. Refunds and exchanges will not be made for inadvertently booking the wrong event.
 - ii. Refunds will not be given for patrons denied access due to enforcement of age-restrictions applied by the Film and Publications Board of South Africa.
 - iii. Refunds will not be given for a cancellation or termination due to adverse weather conditions unless the event is cancelled by the organiser.
 - c. It is a condition of sale that tickets may not be offered for re-sale on 3rd party websites or re-sold in any way whatsoever.
 - d. Tickets may not be resold or offered for resale at a premium (including online auction sites) or used for advertising, promotion or other commercial purposes. If a ticket is used in breach of these conditions, it may be cancelled without refund and the bearer of the ticket may be refused admission.
2. Cancellations Due to Adverse Weather:
 - a. **MONTECASINO OUTDOOR CINEMA** is an outdoor event and may be subject to adverse weather.
 - b. We try to go ahead with screenings wherever possible, and do not cancel for light/intermittent/potential rain.
 - c. We strongly recommend customers bring wet weather gear to screenings in case of rain (**kindly take note that the use of umbrellas / gazebos during screenings is not permitted as it obstructs the view of other audience members**).
 - d. Screenings will be cancelled only if the weather poses a safety threat to patrons and staff.
 - e. The decision to cancel a screening is made by the Event Manager on site at their sole discretion, and can be made at any time up to or during the screening, as weather conditions are notoriously unpredictable.
3. **PATRONS ACCEPT THE RISK THAT WEATHER THEY CONSIDER UNSATISFACTORY MAY OCCUR ON A SCREENING NIGHT AND ACKNOWLEDGE THAT TICKETS WILL NOT BE RE-VALIDATED UNLESS A SCREENING IS OFFICIALLY CANCELLED BY MONTECASINO OUTDOOR CINEMA**
4. Cancellations due to act-of-god, terrorism or other safety issues.
 - a. If a movie session is cancelled or terminated due to a decision by the host venue or other occurrence outside of Moonlit Movies direct control, Moonlit Movies will refund the face value of each ticket through the same ticketing platform used to purchase the tickets. Complimentary and prize tickets offer no face value and no compensation for such will be offered.
5. Cancellations due to mechanical breakdown.

- a. If a movie session is cancelled or terminated due to a projection mechanical breakdown Moonlit Movies will refund the face value of each ticket through the same ticketing platform used to purchase the tickets. Complimentary and prize tickets offer no face value and no compensation for such will be offered.
6. Refunds
- a. In the event of cancellation as per points 2-4, refunds will be processed within 7 working days through the same ticketing platform used to purchase the tickets.
 - b. Staff working at Montecasino Outdoor Theatre site are not able to provide refunds.
7. Right of Admission
- a. Right of admission to the Montecasino Outdoor Theatre is entirely at the discretion of the event organisers who maintain the right to refuse entry to any patron who:
 - i. Is in possession of tickets that are damaged or defaced in any way and the unique barcode cannot be read / scanned by the readers on site.
 - ii. Appears intoxicated or under the influence of mind altering drugs.
 - iii. Appears unruly, or acts in an abusive or aggressive manner to any Montecasino Outdoor Theatre staff member.
 - iv. Is under the legal age of entry, as defined by the publically published age restriction of the movie published by the Film and Publications Board of South Africa.
 - v. Has lost their tickets.
 - b. Dogs are not permitted at the Montecasino Outdoor Theatre.
8. Food and Beverage Policy
- a. Upon purchasing a ticket to Montecasino Outdoor Theatre, the Patron agrees to be bound by the rules and regulations of the Montecasino Outdoor Theatre as well as by the Liquor License that applies within the site.
 - b. It is strictly prohibited to consume any food and beverage not purchased on-site, and the patron acknowledges that bag searches will be conducted at all entry points of the event space.
 - c. Open flames of any sort including gas/camping braais may not be brought into or used in the Montecasino Outdoor Theatre event site.
 - d. Alcohol must be purchased and consumed with responsibility and in moderation. Montecasino Outdoor Theatre and its operators Moonlit Movies reserves the right to eject any person/s who is intoxicated and/or causing a disturbance to other patrons. Such person/s will not be entitled to a refund or exchange of tickets.

2.1 General

1. You have a duty to exercise good judgment and act in a responsible manner while attending the Montecasino Outdoor Theatre and you agree that you will comply with the directions of the Montecasino Outdoor Theatre and its operators Moonlit Movies, their staff and authorised representatives at all times
2. You acknowledge that you participate at your own risk and that you are not, to the best of your knowledge, suffering from a condition which would prevent and/or render you unfit to participate in the event. The purchaser or user of the ticket voluntarily assumes the risk of injury, property damage or loss while attending the Montecasino Outdoor Theatre. You agree to take all reasonable measures to protect yourself from the risks of participation.

3. You agree to wear adequate clothing and footwear for an all weather outdoor event, suited to the time of year, and the weather conditions on the day. Wear suitable shoes and weather protection especially when the weather has been wet.
4. You are responsible for all property that you bring to the event and Montecasino Outdoor Theatre, nor its operator Moonlit Movies accept no responsibility for loss or damage to this property, in any way whatsoever.
5. You agree to not cause any loss or damage to property at the event.
6. You understand that there are inherent and other risks associated with attending an outdoor all weather event. You release Montecasino Outdoor Theatre, Chaos Theory Events and Moonlit Movies (including its directors, officers, employees, volunteers, contractors, sponsors and/or agents) from any claim and from any liability to the maximum extent permitted by law for, or as a result of, any loss, injury or damage suffered by you in relation to your attendance and participation in the event, however caused, including any claim or liability which arises due to any negligence of the event organisers.